# Volunteer Description

JOB TITLE: REGIONAL COMMUNITY SERVICES COORDINATOR	MEMBERSHIP: This person may provide support to more than one Administrative Centre
ADMINISTRATIVE CENTRE:	FREQUENCY: MEETINGS AS REQUIRED
REPORTS TO: Accountable to the Volunteer Administrative Board, liaise with the Provincial Mentor, local volunteers and provincial office.	This position could be integrated into an Administrative Centre Team comprised of the RCSC, Centre Manager and Board Chair to the Administrative Centre.

#### **PURPOSE OF THE JOB**

To coordinate the support and resources necessary for the local St. John Ambulance operation to deliver Community Services based on needs of the communities.

### ESSENTIAL DUTIES

- Oversee the planning and Resources Management of Branch Community Service activities.
- Manage service-oriented volunteers.
- Market the Communication of Community Service activities, in consultation and cooperation with the Administrative Centre Manager.
- Facilitate the delivery of Community Services.
- Administrate Community Services activities in accordance with National and Council Directives.
- Actively participate in dialogue with assigned Provincial Mentor.
- Regularly attend unit meetings, duties, and visits of the branches' affiliate units.
- Actively participate as a member at Administrative Centre Board Meetings.
- Advocate for all Honours and Awards Committees in the regions of responsibility.

### KNOWLEDGE, SKILLS, EDUCATION & EXPERIENCE

- Working understanding of Council strategic plan
- Sound budget planning
- Knowledge of Needs and Assessment planning
- Volunteer management
- Resources management
- Current public affairs
- Marketing
- Skill to implement new initiatives
- Written and oral communication skills
- IT skills
- Having held a position of responsibility in SJA and volunteer sector experience are a benefit.
- Management experience including staff supervisory experience

### **SCREENING**

- Application Form
- Interview
- Signed Agreement (including Code of Conduct)
- 2 to 3 Reference Checks
- Initial Police Reference Check with annual attestation
- Consideration given to Police Re-Checks based on changes in membership role or status
- Orientation and Training
- Close Monitoring and Supervision
- Probation Period, followed by an evaluation then annual evaluation

## RISK RATING HIGH

- Vulnerability of Persons Served High
- Access to Property High
- Degree of Isolation Med
- Degree of Physical Contact Low
- Degree of Physical Demands Med
- Degree of Inherent Risk High
- Degree of Trust High
- Skills and Knowledge Required Med
- Degree of Supervision Med-High