

DID YOU KNOW?

AN INFORMATION SHEET FOR ST. JOHN AMBULANCE MEMBERS



VOLUNTEER RESPONSIBILITIES

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DID YOU KNOW that the prime responsibility of every member of St. John Ambulance is to help fulfil the mission: *to enable Canadians to improve their health, safety and quality of life by providing training and community service.*

All SJA members must:

- be honest and open with other volunteers and staff about their intent, goals, needs and skills;
- understand the time requirements for assignments before accepting them, and then carry them out to the best of their ability;
- take the commitment seriously;
- work as respected members of a professional team;
- participate in training and learning opportunities;
- respect the confidentiality of St. John Ambulance, its members and its clients;
- seek and accept honest feedback on performance.

Brigade members must also:

- perform services with enthusiasm, efficiency, decency, loyalty and honesty, and within the law;
- take part in necessary training for the community services to be performed;
- carry out duties assigned by their senior officers;
- read and comply with rules and directives specific to Brigade members (eg. StJCI - Part 2: Volunteers).

Individuals in positions of authority must exercise leadership, tact, patience and understanding towards all members. They must ensure members have appropriate training, and understand their obligations.

St. John Ambulance is committed to the principle of equality of all people, and the dignity and worth of every human being. Harassment on the basis of race, ancestry, national or ethnic origin, citizenship, colour, religion, age, sex, sexual orientation, marital status, pardoned offence, physical disability or mental disability will not be tolerated. This applies to volunteer and staff members of SJA, and to members of the public.

While performing community service, Brigade members are prohibited from activities that jeopardize the reputation of St. John Ambulance, such as smoking, consuming alcoholic beverages, or arriving intoxicated at a duty.

See the January 1997 issue of *DID YOU KNOW?* for more information on *Discrimination*.

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